

## TERMS OF ADMISSION FOR GUIDED TOURS AND GROUPS

The following guide contains the recommendations and conditions to consider when visiting the Museo Picasso Málaga in guided or group modality (from 6 people on).

For everyone's comfort have them please in consideration and if in doubt contact us at: [reservas@mpicassom.org](mailto:reservas@mpicassom.org).

Once at the museum our visitor attendance staff it is trained. Please follow its instructions and ask them if you have any queries.

### 1. GENERAL TERMS OF ADMISSION WITH A GUIDE

All visitors entering in-group or guided modality (own guide, museum's educator or without one), must book for them.

Tour guides hired by visitors must be registered professionals who are accredited by Museo Picasso Málaga and authorized to give guided tours in the Palacio de Buenavista.

Guided tours can be given to 25 visitors maximum per group, Guide included. For school visits, this maximum includes the person in charge of the group (e.g. teacher).

The ticket to the museum with a guide or educator, without an audio guide, applies a discount of 1 euro on general rate.

The museum offers free and reduced-price tickets for the following:

- Persons with an accredited disability (with the person accompanying them, if this is essential for them to be able to visit.)
- Unemployed persons SEPE registered
- Children up to and including the age of 16. (Children under 13 must be accompanied by an adult)
- Students at Universidad de Málaga
- Accredited teachers
- Members of ICOM
  
- Over 65 years (r)
- Students under the age of 26 (r)

Visitors able to benefit from these discounts must show the relevant accreditation on their arrival at groups ticket office.

The museum recommends groups arrive at least 10 minutes before schedule, to go through access control points and ensure their tour starts on time. If the group arrives more than 10 minutes after the time booked for visit, the museum reserves the right to modify or cancel it, for reasons of internal organization and capacity.

The time slots for group visits may be subject to variations at times of maximum visitor numbers. If there are capacity issues, the group may be asked to move on to another area.

For capacity control reasons, they may not exit and re-enter the museum.

Groups are kindly asked to collaborate with visitor circulation, particularly in the Pablo Picasso permanent collection exhibition rooms.

Please do not bring baggage with you or as small as possible, following the indications of the cloakroom.

Groups should leave the building via Plaza de la Higuera or the main entrance. Remember to pick up your belongings before.

Check [here](#) opening hours, special closing days and free entry days. No group bookings can be made on free entry days.

## 2. BOOKING, PAYMENT AND RETURNS POLICY

It is essential to book ahead for your chosen day and time before your visit. This can be done via the following channels:

- General visitor groups contact [reservas@mpicassom.org](mailto:reservas@mpicassom.org)
- School groups contact [educacion@mpicassom.org](mailto:educacion@mpicassom.org) or request by this [booking form](#)

The admission time you have chosen for your visit is shown on your booking document. You will not be allowed in at a different time or on a different day.

For payment, follow the instructions on the booking confirmation email.

Once payment has been made, it will only be reimbursed if the museum is unable to provide the service you booked due to its own internal issues.

## 3. ON YOUR ARRIVAL AT THE MUSEUM

Enter the museum through the main door on San Agustín, 8 St. museum's ticket office head or educator will be there to assist you.

School visits must arrive together in their group, to help with access and visitor flow at the entrance. For those with reduced mobility issues there is a separate entrance with a sign next to the main door.

At your arrival, please show your booking sheet, either in print or on your phone, and check indicated signs.

During your visit:

- To preserve the artworks please do not touch them and keep a reasonable distance away from them
- For the sake of your fellow visitors please put your phone on "silent"
- Keep your booking confirmation sheet with you throughout the visit

Any additional visitors (up to a maximum group of 25 including those accompanying) may join the group by buying their tickets at the group ticket office.

Please bring only handbags or small backpacks, etc., and wear them on the front of your body. On school visits only the person accompanying the group may enter with a bag (teacher, monitor, etc.).

Audio guides may be used inside the museum. These must be provided by the hired tour guide in case of visiting us by own hired guide.